



## Process and System Modernization

# Update Your IT Infrastructure to Support Your Business

Continuous, rapid change is a hallmark of both the healthcare and IT industries. For payers, medical practices and hospitals, this translates into evolving regulatory, operational and competitive demands on your IT systems. To meet these challenges, you need an IT infrastructure that can grow and flex, with components that can work together to drive business results.

Change Healthcare Consulting can help you develop and support a modern enterprise architecture that enables you to obtain a better return on your IT investments, keep your systems secure and compliant, add value to business operations, and take advantage of emerging opportunities.

# Develop an IT Architecture That Maximizes the Value of Your Investments

Our consultants have a deep understanding of healthcare operations, regulations and technology, averaging 20 years of experience.

## Position Your Business to Thrive

Healthcare in the United States is transforming before our eyes. Rising costs, increased compliance requirements, advances in technology, and increased consumer expectations are helping to drive changes. Payers and Providers are responding by implementing innovative value-based reimbursement methodologies with payers, replacing legacy systems with modern software applications, and launching multi-channel communications to engage patients and providers. But the success of these initiatives depends on an agile enterprise IT architecture.

Our consulting team assesses your current processes and system capabilities to see if you're maximizing the value of your IT investments and achieving optimal efficiency. We then help you develop an implement a roadmap to design a flexible easy to support infrastructure to meet your needs, accommodate future initiatives, and enable you to innovate, solve problems, and optimize business performance.

## Experience Counts

Replacing an enterprise system is an extensive, complex endeavor. We have developed a system implementation methodology to help ensure your success.

Our consultants have worked on more than 100 system implementation projects and are knowledgeable of the obstacles and barriers often encountered during a conversion.

This experience enables us to anticipate challenges and proactively develop mitigation strategies to help keep your project on-track and on-budget.

We will guide your organization through this transformational event to help ensure you emerge a nimbler, more customer-centric, and efficient organization.

## Our Services

- Operational Assessment and Remediation
- Business Transformation Management
- System Selection and Procurement

- System Implementation
- Enterprise Architecture
- Program/Project Management
- Process Reengineering
- Role-based Training
- Quality Assurance

Additionally, we have the ability to leverage all of the CHC Consulting practices (for example, Government Programs, IT Security and Risk Management, Population Health and Analytics and Insight) to help ensure we bring the industry expertise to the table